

Shared Water Meter Calculation

All Pacific Link Housing (PLH) Tenants must pay for water used in properties.

You live in a property with a shared water meter. This is when there is one water meter for multiple units, PLH apply a method of calculating water usage charges for tenants with shared meters in line with PLH Policy.

The Calculation:

- PLH receive a Council water bill with the total amount for all units.
- We take away 10% for water used in common areas and this is paid by PLH.
- The remaining amount of the bill is divided up by the number of people living in the units.
- This makes a 1 portion of the bill for each person living here.
- We then add up all the people living in your unit and add each portioned amount to create the total for your unit.
- For example, if you have 2 people in your unit, 2 portions are added up for your bill, if you have 5 people in your unit, 5 portions are added up for your bill.
- Everyone must pay their units bill within 21 days or call PLH to start a payment plan

Example Calculation:

- Total on Council Water Bill is **\$1,500**
- **10%** of the bill is paid by PLH, **\$150**
- **\$1,350** is then divided by the number of tenants (for example **45** people) who live in the whole unit block
- This portion for each person is **\$30 per tenant**
- If you have 2 people in your unit then 2 portions of \$30 is added up to \$60 and this is how much you will pay.
- If you have 5 people in your unit then 5 portions of \$30 is added up to \$150 and this is how much you will pay.

If you have any questions, please contact
Pacific Link Housing (02) 4324 7617
email info@pacificlink.org.au

If you would like independent advice, please contact
Tenants Union 1800 251 101
Mondays 10am-1pm and Thursdays 2-5pm.