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### IMPORTANT DATES:

**Easter Public Holidays:** Good Friday 14<sup>th</sup>, Saturday 15<sup>th</sup>, Sunday 16<sup>th</sup> & Easter Monday 17<sup>th</sup> April 2017

**School Holidays:** Monday 10<sup>th</sup> April 2017 - Friday 21<sup>st</sup> April 2017

**Anzac Day:** Tuesday 25<sup>th</sup> April 2017



### *From the CEO's Desk*

Hi Everyone and welcome to my first communication since being appointed as PLH's CEO.

It has been a very challenging time, with much happening in the housing sector, which affects all of us. As you will see from the coming pages, there have been changes including staffing roles, government policy and our own building and developments.

There is much work to be done in the coming months, particularly since the Government announced its *Management Transfer Program*.

Over the next few years, the Department of Family and Community Services will transfer its **public housing** tenancy management duties, and the management of applications for social housing in some areas to **community housing providers**.

Transfers will start from mid-2017 and continue for three years. PLH will be involved in this program and we will keep you updated as the situation progresses.

Please enjoy this edition. There is some interesting reading ahead and I hope you find it useful.

As always, our doors are open if you have any concerns or questions. Meanwhile have a safe and Happy Easter.

Regards,  
*Daphne Wayland*  
CEO

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## **Tenant Programs Scholarship Recipients Jan 2017**

It was another great round to start the year with 15 applicants successful in gaining scholarship funds.

Laptop packages were a popular choice and it was great to see so many kids applying themselves, mostly to help with assignments and homework tasks – sounds very encouraging!

There was also some mature applicants in the mix with one applying to be a Foster Carer and another furthering studies in the Personal Training field. One of our applicants was excited to be enrolled in TAFE in the Education Pathways Course, receiving a high performance laptop to assist with online studies.



**PLH's Learner Driver and SHEW Programs are also popular with tenants.**

If you are, or have a young learner driver in your family, who has 70 hours of logged driving time, you can apply for free driving lessons along with the Safer Driver course, which will take you up to the required 120 hours. Adding to this, PLH will then also contribute \$100 for your driving test. So, what are you waiting for?



Kids love their sports and activities, if the number of kids in our **SHEW** program is anything to go by!

Why not get your kids involved...sign them up to the local footy club, tennis lessons or swimming classes/squad etc. and PLH will help by funding \$250 towards the costs. Click onto our website for further information.

[www.pacificlink.org.au](http://www.pacificlink.org.au)



**Scholarship**

**Have you thought about applying for a scholarship?**

You may be thinking about furthering your education, or the kids need a laptop to help with their school work.

Round 2 - Sheila Astolfi Education Scholarship will open in June 2017.

Call us and find out how to apply.

You can also download factsheets and application forms online at

<http://www.pacificlink.org.au>

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# Tenant Information Tenant Portal

*Coming soon...* Pacific Link will be launching a tenant portal where you can login and check your accounts, pay your rent, report maintenance and download documents.

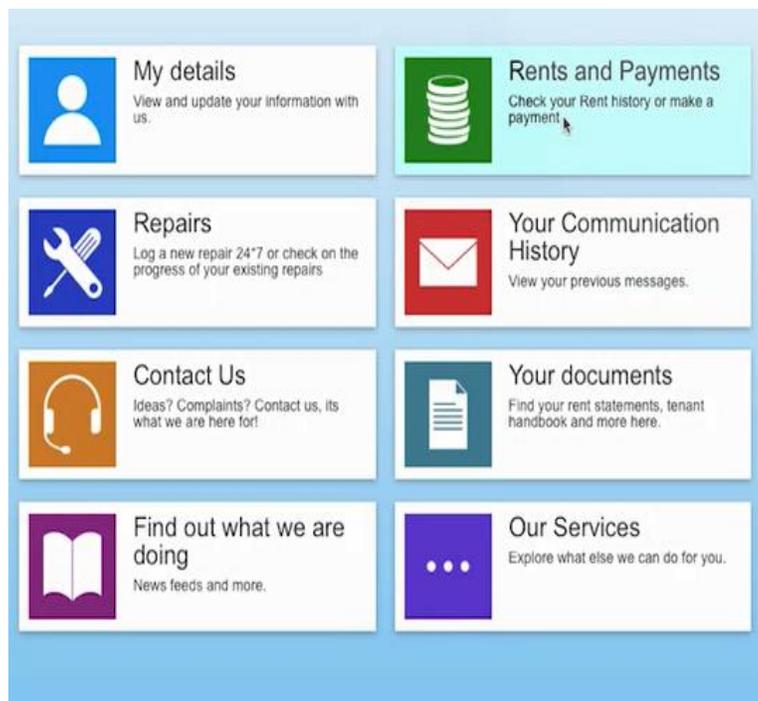
There will also be an App available for your smart phone and tablet, making this a very mobile and convenient way to stay up to date with your tenancy details.

No more waiting for quarterly rent statements or calling for repairs. You can simply login and push a button to request them.

PLH's tenant focus group will be testing the final application before the official launch date.

We are very excited to be able to offer this new service to our tenants and hope you are too!

## Watch this Space...



Tenant Portal Example

## Win family passes to the Sydney Royal Easter show!



For you chance to win a family pass. Tell us in **ONE word**, how the Sydney Royal Easter show makes you feel!

Prize includes **Show link** tickets (transport and entry), meal deals and ride vouchers.

Send entries to;  
PLH Easter Comp  
PO Box 1888 Gosford NSW  
2250

Don't forget your name, address and phone number on the back of the envelope also.

Closing Date: Thursday 30<sup>th</sup>  
March 2017

**Good Luck!**



